



Charity Review Human Help Network Foundation Thailand (HHNFT)

Review Date: August 2019

Reviewers: Miss Kamonchanok Janton
 Miss Pornphan Abhamongkol
 Mr. Terry Weir, GBA Founder
 Mr. Manu Pensawangwat

Charity Head: Mr. Sorasith Sunthornkes : Chairman
 Ms. Radchada Chomjinda : Director and Secretary of the Board of Committees

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Charity Purpose:

Human Help Network Foundation Thailand (HHNFT) operates the Child Protection and Development Center (CPDC) for street children and support the Children's Home Foundation Pattaya "Pattaya Orphanage", as well as the Sotpattana School for the Deaf and other projects. Together those projects provide help, a home, an education and a future for almost 300 ill, orphaned, or disabled children and street children in Thailand. HHNFT outreach work in the streets of Pattaya touches hundreds more.

HHNFT has their offices located in the Pattaya Orphanage. HHNFT is an independent partner organization of Human Help Network, an international organisation based in Germany. It is also affiliated with Help Alliance which was started by a group of employees of Lufthansa airline in 1999 and has provided EUR 9 million to 108 projects worldwide since then.

HHNFT has registered its foundation as public interest organization with its registered number ChorBor. 113 dated August 25, 2008. The foundation has processed to upgrade to a Public Charitable Organization as part of the process to apply for the right of tax deduction for donors. HHNFT intends to apply for tax deductible status for donations received from Thai tax payers within this year.

Review Process:

Mr. Manu Pensawangwat, Giving Back Association team member initially visited HHNFT office located in Pattaya on May 16, 2015 and meeting with Ms. Rachada Chomjinda, the Director of HHNFT who kindly provided detailed information on the foundation to enable us to gain a good understanding of the various activities of the foundation.

Brief Biography/History:

- 1992 : The Pattaya Orphanage, a private charity was the first project in Asia to receive regular support from Human Help Network, Germany. The orphanage, started by Rev. Fr. Raymond Allyn Brennan, a Redemptorist priest "Father Ray", has operated for nearly 40 years since 1978.
- 2008 : Father Ray Foundation ceased supporting the Pattaya Orphanage and Sotpattana School. Ms. Radchada Chomjinda, a staff member and fund raiser for the Orphanage then decided to establish a new charity for a specific purpose to be fund raiser to the Orphanage and the School.
- August 25, 2008 : Human Help Network Foundation Thailand has been established in conjunction with Human Help Network based in Germany. HHNFT has expanded its objectives and activities operation to cover the children development and safeguard abused, exploited, harassed and street children through its facilities.

Description of Activities and Programs:

CPDC : Mobile Training Unit, is one of the initiative project of HHNFT

which was established late 2014, organizes outreach training children to survive from abusive adult and social environment as well as outreach teaching to disadvantaged and migrant children in form of integrated entertainment training with the teaching material equipped in the van donated by United Nations Office of Drug and Crime (UNODC) and Japan Embassy in 2014. "CPDC's Mobile Training Unit" is a good example of the charity's proactive plan on penetration to the foundation's prospect target. Also, the project would be able to create new channel for collaboration between the foundation and local business entities to gain more support in any form such as in-kind donation, volunteering and collaboration with the business sectors for example.

In addition, the CPDC : Mobile Training Unit also organizes events at night time on Walking Street in Pattaya City to disseminate knowledge of survival for the children from abusive environment which has obtained many attention and participation from both local children, parents and foreign tourists nearby. The foundation also conducts survey research on the project feedback from time to time.

2018	Boy	Girl	Thai nationality	Myanmar nationality	Cambodian nationality	Total
Mobile Training Unit (MTU)	721	801	1,377	25	120	1,522

Child Protection Development Center (CPDC)

Protection Center run by the private sector in the eastern part of Thailand.

CPDC is a home to abused, exploited, harassed and street and trafficked children. CPDC aims to be a residence for those children who face the abusive social environment and indeed need emergency help from the center. CPDC is located on 10 rai land, 12 KM far from its main office. CPDC is the first Child center.

CPDC prioritises the children condition who come under its care into 3 stages as follows:

1st stage Street Children

2nd stage Abused Children both physically, and mentally

3rd stage Mental disability

2018	Boy	Girl	Total
Child Protection Development	32	38	70

Presently, There are 63 children living in the Center consisting of 8 residential units, Development Center, Canteen, Basketball field, Farm area for self-reliance, and playground. There are 7-8 children living in each house, boys and girls will be separated to live in different homes with safe, loving family environment. One residential unit will be reserved for emergency in case there are children who need immediate help.

Those children who are under CPDC's care can be classified by their condition as follows:

Children's status	Percentage
Brokem home	30%
Poverty	20%
Abused children	20%
Children at risk	20%
Street children	10%

The average age of children who live in the center are between 6-18 years. HHNFT will provide education by sending them to attend school classes with nearby schools in accordance to their level. All cost of educational expenses will be supported by the foundation which include educational material, food allowance, transportation allowance etc. The significant role of CPDC is to be a center of knowledge development and training in addition to school's curriculum in order to strengthen children knowledge obtained from ordinary classes such as English , Mathematics, Manners, Morals and Ethics etc.

Youth whose age is above 18 and were raised up by the center need to be self-reliant and stay outside the center. Presently, there are two youths being supported by scholarship with living allowance from the center.

The CPDC facility was initially rented for Baht 100 per year for a 10 year term, from ADM Capital Foundation Hong Kong who owned the land. In 2011, HHNFT has purchased the land from the ADM Foundation Hong Kong at its original cost by the help of Human Help Network e.V. in Germany. The center includes 8 residential units, canteen, Development Center building, Administration building, Playground, Basketball field etc.

Drop- In Center / Asean Education Center

This is the initial place where homeless and all kinds of children victims can request for help. It provides protection and rehabilitation both physically and mentally for children with safe shelter, food, clothing and medical care. Children receive consultation and a help plan from a certified psychologist and licensed social worker. Problems are analyzed and short term and long term solutions are planned accordingly, for example, request for identification, scholarship, allocate and contact the family and accepting children into CPDC's custody.

The Drop-In Center has established the ASEAN Education Center "AEC" to provide a safe shelter

for migrant children. AEC operates like a day care for migrant children to empower them with knowledge of basic life skills, moral, ethics, discipline, Thai, English, Math and their native language (Cambodian and Burmese). There are approximately 80-100 migrant children who come to AEC on daily basis. In 2018, the migrant children helped by the center was as follows:

2018	Boy	Girl	Myanmar national	Cambodian national	Lao national	Total
DROP-IN CENTER/ASEAN EDUCATION CENTER	142	108	10	239	1	250

Hero Association

Hero Association was registered by group of Pattaya Orphanage Alumni on May 17, 2017 at Banglamung District. Objectives are to enable members to operate beneficial public activities for individual person, family, group and community and also to provide social welfare services to former orphans who suffer life difficulty in the form of psychological counselling and social welfare in order to help them to live and to take care of their families.

Activities of Hero Association during year 2016-2017 are as follows:

1. Provide social help to former orphans who suffer difficulties in life as follows:
 - 1.1 Give consumer goods to 5 persons, totally 9 times.
 - 1.2 Give money in necessary case to 16 persons, totally 32 times.
 - 1.3 Provide shelter to 6 homeless persons, totally 6 times.
 - 1.4 Provide work to 3 jobless persons, totally 5 times.
 - 1.5 Hand over 2 persons for further assistance, totally 4 times.
 - 1.6 Arranging cremation to 3 former orphans, totally 3 times.
2. Visit, encourage, and give consult to individual person and family as follows:
 - 2.1) Visit 2 sick former orphans at hospital, totally 9 times.
 - 2.2) Visit 4 former orphans at jail, totally 12 times.
 - 2.3) Visit 2 former orphans who just deliver baby at their house, totally 3 times
3. Operate fund raising activity by selling shirts of Hero Association to get money for activities to help former orphans who suffer difficulties.
4. Gather former orphan alumni at annual Christmas Celebration at Hero Association and Pattaya Orphanage Association.

Hero Association Year 2016-2017	Items	Times
Give consumer goods	5	9
Give money in necessary	16	32
Provide shelter	6	6
Provide work	3	5
Hand over for further assistance	2	4
Operate cremation activity	3	3
Visit sick former orphans at hospital	2	9
Visit former orphans at jail	4	12
Visit former orphans who have new baby	2	3

AWARDS

The best Organization for Children and Youths Awards

Year 2018, Human Help Network Foundation Thailand received the award of “The best organization providing help and support for children and youths, provincial level” of the year 2018 by Chonburi shelter, Ministry of Social Development and Human Security, Chonburi.



The Best Organization for Youths Awards

In 2018, Human Help Network Foundation is very privileged and honoured to be one of private NGOs receiving plaques of appreciation from Bishop Silvio Siripong Charatsri of Chantaburi Diocesan on the occasion of National Catholic Youth Assembly in Sriracha.



Prachabadi Awards

This award which was received on December 10, 2018, is given annually to outstanding individuals and organizations providing help and support to underprivileged and struggled persons.



Value and Transparency

HHNFT doesn't publish its annual operation report on the website. However, the charity has prepared its annual operation report with financial statement for benefactors, and willing to disclose and to disseminate to whom it may interest. However, HHNFT's Board of Committees plans to publicize the charity annual report and financial statement on its website soon.

HHNFT has presented the foundation annual operation report and financial statement backward to 2012 with the foundation's profile booklet and audited annual financial statement year 2014 to Mr. Manu Pensawangwat, a GB team, on the day of initial visit. The 2017 Report was sent to GBA Founder, Mr Terry Weir, in 2018.

Ms. Rachada Chomjinda, the Director of the charity, with her good working style benefits the foundation greatly. Previously, she worked as secretary to the executive of multinational companies and Embassies, and previously worked with UNICEF in Bangkok as Assistant Fund Raiser for over a year. In the last 20 years of her working with charities, she first worked with the Father Ray foundation, and subsequently as a founder member of HHNFT.

HHNFT 2018 financial statements were audited by Miss Siriphan Lertbusya, CPA registered number 3013. The operation expense ratio was 84% of total expenses and administration expenses 16% in 2018.

Charity:

Human Help Network Foundation Thailand (HHNFT)

Financial Performance

	<u>THB</u> <u>2018</u> <u>Baht</u>	<u>Notional</u> <u>Donation</u> <u>in-kind value</u>	<u>Notional</u> <u>time value</u> <u>of volunteer</u>	<u>THB</u> <u>2018</u> <u>Baht</u>
Current Assets				
Cash & cash equivalents	4,068,410			4,068,410
Temporary investments	235,969			235,969
Prepaid expenses	197,065			197,065
Other current assets	4,435			4,435
Total Current Assets	<u>4,505,879</u>			<u>4,505,879</u>

	THB 2018 Baht		<u>Notional</u> <u>Donation</u> <u>in-kind value</u>		<u>Notional</u> <u>time value</u> <u>of volunteer</u>		THB 2018 Baht
<u>Income and Expenses</u>							
<u>Income</u>							
Donation	24,683,234				1,440,000		26,123,234
Interest income	44,354						44,354
Other income	34,205						34,205
Total Income	24,761,792				1,440,000		26,201,792
<u>Expenses</u>							
<u>Operation expenses</u>							
Staffs expenses	2,318,531	8%			1,440,000		3,758,531 12%
Donation to other	3,760,000	13%					3,760,000 12%
CPDC expenses	9,717,892	34%					9,717,892 32%
Drop-in Center	6,253,375	22%					6,253,375 21%
Facilities expenses		0%					- 0%
Depreciation	1,994,240	7%					1,994,240 7%
Total	24,044,038	83%			1,440,000		25,484,038 84%
<u>Administrative Expenses</u>							
Staffs expenses	386,422	1%					386,422 1%
Travelling & Transportation	528,916	2%					528,916 2%
Rental expenses	60,000	0%					60,000 0%
Repair & maintenance	121,282	0%					121,282 0%
Public Relation expenses	1,387,084	5%					1,387,084 5%
Office expenses	58,295	0%					58,295 0%
Telephone and Electricity	58,105	0%					58,105 0%
Audit fee	10,000	0%					10,000 0%
Entertain expenses	267,785	1%					267,785 1%
Bank charge	10,408	0%					10,408 0%
Other expenses	141,893	0%					141,893 0%
Depreciation	1,910,114	7%					1,910,114 6%
Income tax	5,120	0%					5,120 0%
Total	4,945,423	17%			-		4,945,423 16%
Total expenses	28,989,461	100%			1,440,000		30,429,461 100%
<u>Less</u> Volunteer time value							
Net surplus (Deficit)	-4,227,669				0		-4,227,669
% of Operation Expenses		83%					84%
% of Administration Expenses		17%					16%



Financial Efficiency Rating Human Help Network Foundation - Thailand

Performance Measure		Max Score	Score
Percentage of Expense spent on program	$(\text{Program Expenses} / \text{Total Expenses}) * 100$	10	8
Percentage of Expense spent on Management/General	$(1 - (\text{Administrative Expenses} / \text{Total Expenses})) * 100$	10	8
Fund Raising Expense ratio	$(1 - \text{Fund Raising Expenses} / \text{Total Expenses}) * 100$	10	10
Fund Raising Efficiency	$(1 - (\text{Fundraising expenses} / \text{Fund Raised})) * 100$	10	10
Donations Tax Deductible for donors	Donations Tax Deductible for donors	10	-
Financial sustainability	$((\text{Net Current Assets and investments} / \text{Total expenses})) * 100$	10	5
Total Score		60	41
Normalised Score (% x 100)			68

Financial Efficiency Rating	Stars
> 80 = 5 stars	
60-79 = 4 stars	★★★★☆
40-59 = 3 stars	
20-39 = 2 stars	
10-19 = 1 star	
0-9 = 0 star	



Good Governance Rating

Human Help Network Foundation - Thailand

Good Governance concerns the process of decision-making of the organisation. The processes of good governance have checks and balances for guiding decision making, accountability and reporting transparency


Bonus scores are good governance measures above current expectation. They are provided as a guide to items that will be included in future ratings assessments. However, charities which already include these items will gain additional points.

Good Governance	Max Bonus Score	Max Score	Score
Majority of voting members of the board are independent members		15	15
Audited financial statements are prepared or reviewed by an independent certified accountant		15	15
Has no Loans outstanding to or from officers or other related parties or other related parties or stakeholder		4	4
Organization keeps board meeting minutes		4	4
Has Conflict of Interest Policy	2		-
Has Whistleblower policy	2		-
Has race discrimination policy	2		2
Has sex discrimination policy	2		2
Has child protection policy		4	4
Reports CEO, Founder & Board compensation	4		-
Reports compensation of staff related to Founder, CEO or Board members	4		-

Good Governance	Max Bonus Score	Max Score	Score
Reports on future program plans		4	4
Has independent review of charity and publish on its website or review website		15	15
Organization is registered as a Charity or not-for-profit organization		10	10
Performs and reports post audit on programs. (Done afterwards at least 6 months)		10	10
Asks for feedback from the program recipients		4	4
Reports on it financial and management sustainability	10		-

Review of Charity's Annual Report	Max Bonus Score	Max Score	Score
Publishes Annual Report on website		15	-
Publishes Program Activities over last year		10	10
Quantifies program activities in a comparable manner to previous years		4	4
Separate financial reporting of programs which corresponds to the annual report		15	15
Reconciliation of income and expenses statement in the Annual Report to the Audited Financial Statement		10	10
Separate Financial reporting of staff expenses for programs and administration		4	4
Publishes staff & labour numbers by category such as skill		4	-

Review of Charity's Website	Max Bonus Score	Max Score	Score
Has Charity website		15	15
Publishes names of board members on website		4	4
Publishes names senior staff on website		4	-
Publishes Annual Report with achievement on quantitative basis on website		15	-
Has background, vision, mission and clear policy on website		4	4
Charity Activities meet with its promoted activities and mission		4	4
Quantitative information and charity's achievements can be compared over time		4	4
Total Score		197	163
Normalised Score (% x 100)			83

Good Governance Rating	Stars
> 80 = 5 stars	
60-79 = 4 stars	
40-59 = 3 stars	
20 -39 = 2 stars	
10-19 = 1 star	
0-9 = 0 star	



Human Help Network Foundation - Thailand

Overall Score

Rating charities on two distinct components – (1) Financial Efficiency + (2) Good Governance – in such a way that charities must excel in both areas in order to score well overall, requires a more complex calculation. The overall score is not a sum, but rather a measurement of the distance of two component scores from the theoretically perfect score of 100 and 100. The smaller the distance to the perfect score, the better the overall score. Mathematically, the formula we use to calculate the overall score is

In Excel: $100 - \sqrt{((100 - \text{Financial Efficiency})^2 + (100 - \text{Good Governance})^2) / 2}$

Financial Efficiency Score

68

Good Governance Score

83

Score: **74**

Combined Rating	Stars
> 80 = 5 stars	
60-79 = 3 stars	★★★★☆
40-59 = 2 stars	
20 -39 = 1 stars	
10-19 = 1 star	
0-9 = 0 star	